**DERRICK BRADFORD**

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**901.268.7746**

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# **DELIVERY DRIVER**

# Job Announcement Number:

**Citizenship:** U.S. Citizen

**QUALIFICATIONS PROFILE**

I am an enthusiastic and energetic professional who performs well under pressure in a **fast-paced environment** while juggling multiple priorities and displaying the highest **attention to detail**. I was enlisted in The United States Air Force for 8 years, while enlisted, the military experience I gained enabled me to develop great managerial and supervisory skills that I use in my everyday life. My desire to push the envelope and challenge the status quo, always helps surge my passion to provide excellent customer service. I am efficient with using **Microsoft Word**, **Outlook**, **Excel**, **PowerPoint**, and **Internet Explorer**. I gained experience in **Air Manifestation** Support that included Loading/Unloading Cargo, **cargo tracking & tracing**, **issuing passenger travel tickets, scheduling appointments, inventory management, data entry, inspection control**, **international/domestic ship/receiving, household good briefing/entitlements, processing claims, schedule inbound/outbound of household goods** and **manage**/providing support/**leadership** to multiple national/international staff members. I have proven exceptional verbal and written communication skills by conducting regular informational briefings and creating weekly high visibility shipments reports.

**EDUCATION**

**Bethel University March 2017- Present**

**Bachelor of Science: Business Management**

***Currently Enrolled***

**Air University Community College of the Air Force January 2012- May 2014**

**Associates in Transportation**

**PROFESSIONAL EXPERIENCE**

**UNITED STATES AIR FORCE**

**Supervisor/Outbound Cargo Movement Preparer/In & Outbound Receiving Processor January 2006-May 2014**

*Luke Air Force Base, AZ; Kunsan Air Base*, *Korea; Aviano Air Base, Italy*

* Skillfully processed, marked, and shipped assets worth $90M to worldwide destinations--absolutely no delays from locations such as; Arizona, Korea, Kuwait, Iraq and Italy.
* Created ways to improve section layout; reorganized freight yard and revamped tool program--increased floor space 10 sq. feet and uncluttered $20M of military assets
* Skilled forklift operator; assisted in off-loading over 20K pieces of cargo--zero mishaps/damaged spares
* Proactively segregated 4K tons of hazardous material; expertly certified for air/surface movement--zero delay

**IBEX GLOBAL-ATT Customer Service Representative March 2015-September 2015**

* Answering inbound calls, selling products, handling customer issues, and billing

**AECOM- Shipping Clerk June 2016- June 2017**

* Forklift Operator 5k, 10K for Army Brigades CH47, UH60, AH64
* Transporting aircraft parts for US Army at Ft. Campbell, KY
* Processing/Data entry Army supply parts

**LG Electronic August 2017- January 2018**

* Forklift Operator 5k, 10k LG washer parts and assembly, unloading and loading inbound/outbound
* Inventory LG washer parts & assembly

**TeleTech March 2018- October 2020**

* + USAA (banking) Customer Service Representative
  + Service Checking and Savings, CD’s accounts
  + Fraud & Disputes, Website Support

**Deliver 2 U August 2021-October 2021**

* + Amazon delivery van, deliver packages to customers

**United Parcel Service**

* + Unload Trailers PART-TIME **October 2021-March 2022**

**OEM Tube Assembly**

* + Purchase Parts, Receiving, Inventory, Supply **April 2022- July 2022**

**PROFESSIONAL TRAINING**

* **Hazardous Material Preparers course (2012)**

*Aviano Air Base, Italy*

* **Leadership School (2011)**

*Aviano Air Base, Italy*

* **Basic Military Training** (2006)
* **Forklift Training** (2006)

**Certificates**

* **Hazardous Certified**
* **IATA/IMDG/CFR 49/DTOT Certified**
* **Metrics/Twraps/Analytics Certified**

References Available Upon Request